#### U. S. DEPARTMENT OF VETERANS AFFAIRS

Regional Loan Center 210 Franklin Road S.W. Roanoke, VA 24011

September 18, 2002 314/262

### **LOAN GUARANTY INFORMATION LETTER No. 26-02-27**

TO: ALL LENDERS

**SUBJECT:** TRANSFER OF PROGRAM OPERATIONS

# What is the Change?

Effective October 1, 2002, responsibility for all Construction and Valuation activities currently provided by the Washington, DC Regional Office will be transferred to the Roanoke, VA Regional Loan Center (RLC).

All affected VA appraisers are also being notified of the change.

## What Do I need to Do?

- Please direct all C&V-related inquiries to the Roanoke office. For general inquiries, call 1-800-933-5499 or send e-mail to VAVBAROA/RO/CV@vba.va.gov.
- All LAPP Notice of Value (NOV) letters that are issued from a system other than The Appraisal System (TAS) may be sent via mail, or e-mailed to:

14/lappnov@vba.va.gov

## What if I Have Questions?

Please contact either: Monte Gustafson, Assistant Valuation Officer

at 1-800-933-5499, ext. 5063 or by e-mail at:

Igymgust@vba.va.gov

Greg Shelton, Assistant Valuation Officer at 1-800-933-5499, ext. 3179 or by e-mail at:

Igygshel@vba.va.gov

LINDA C. WALKER Loan Guaranty Officer